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UNITED STATES PATENT AND TRADEMARK OFFICE
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CONFIRMATION NO. 4619

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|---|---|------------------------|------------------------|---|
| SERIAL NUMBER 09/997,834 | FILING DATE 11/29/2001 RULE | CLASS 438 | GROUP ART UNIT 2812 | ATTORNEY DOCKET NO. 10011294-1 |
| APPLICANTS Bruce A. Makinen, Fort Collins, CO; | | | | |
| ** CONTINUING DATA ***** NONE RB | | | | |
| ** FOREIGN APPLICATIONS ***** NONE RB | | | | |
| IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 03/19/2002 | | | | |
| Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions met <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged Examiner's Signature _____ Initials RB | | STATE OR COUNTRY CO | SHEETS DRAWING 6 | TOTAL CLAIMS 17 INDEPENDENT CLAIMS 4 |
| ADDRESS AGILENT TECHNOLOGIES, INC. Legal Department, DL429 Intellectual Property Administration P.O. Box 7599 Loveland ,CO 80537-0599 | | | | |
| TITLE Systems and methods for providing dedicated help services in a graphical user interface-based computer application | | | | |
| FILING FEE RECEIVED 954 | FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following: <div style="float: right; border: 1px solid black; padding: 5px;"><input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit</div> | | | |